

Riddle's 24 Hour Towing and Lockout LLC: DBA Merciful Towing Maximum Wrecker Rates

Thank you for choosing Riddle's 24 Hour Towing and Lockout LLC, also known as Merciful Towing. We understand that being involved in an incident such as this can be overwhelming. The following listed rates are set forth for calendar year 2026 and will not be exceeded during this operation. **This is the worst case scenario and we want you to request an estimate with photos so we can accurately give you a price.** The technician on scene will provide you with an estimate, if so requested, prior to services rendered. Upon agreement to the rates listed below, or the estimate provided, we may provide you with a work order and a signature will be required, authorizing this organization to perform agreed upon services.

Confidential & Proprietary Information:

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2026 Kentucky State Police Maximum Rates Listed Below

Light/Medium Duty

- | | |
|---------------------------------|--|
| - Rollback | \$285.00 per hour <i>(listed as Recovery unit on invoices)</i> |
| - Storage | \$75 per day |
| - Enroute Mileage | \$5.00 per mile |
| - Loaded Mileage | \$7.00 per mile |
| - LD Winching on roadway | \$95.00 |
| - LD Winching off road <50ft | \$125.00 |
| - LD Winching off road 51-100ft | \$175.00 |
| - Debris Cleanup simple | \$95 |
| - Clean up/Restoration | \$275 Hourly <i>(non simple cleanup)</i> |

- Medium Duty Wrecker \$600. Hourly
- Minor Waste debris disposal \$75.00
- Labor \$125 Hourly

Heavy Duty

- Heavy Duty Wrecker \$1200 Hourly (*Listed as recovery unit on invoices*)
- Rotator \$1600 Hourly
- Major Debris Clean up \$500 Hourly (*non simple cleanup*)
- Minor Debris Cleanup Simple \$250 Flat
- Enroute Mileage \$10.00 Per Mile
- Loaded Mileage \$10.00 Per mile
- Minor Waste Debris Disposal \$250
- Major Waste Debris Disposal \$2500 - \$5000 Per loaded Rolloff
- Labor \$225 Hourly
- Storage \$150 per unit daily

OTHER RATES

- Safety Assist/Traffic \$250 Hourly
- Crew Member Assistant \$200 Hourly
- Collision Scene Supervisor \$275 Hourly
- Property Release \$75
- Skid Steer / Forklift \$1800 Flat per day
- Skidsteer Sweeper \$500 Flat
- Waste Collection Bags \$5.00 per bag
- Specialized Extendable Trailer \$300 Hourly
- Road Tractor \$600 Hourly
- Interior Preservation \$150 (Crash Wrap)
- Major incident site restoration \$3000 (*seeding and ground work*)
- 40yd roll off containers \$2,500 - \$5,000 each loaded
- Certified Rigger \$350 Hourly
- Card/Fleet Check processing fee 4% of invoice total
- Driveline Removal \$175.00
- Scene Lighting \$500.00
- OSHA Approved Safety Communication \$550.00
- Wheel Skates \$75
- Fuel Surcharge 10% per truck
- Equipment decontamination \$250 per truck
- Incident Management & Coordination 10% of the total invoice
- Environmental Response & Containment \$2,500 to \$7,000
- Field Mechanical Operations \$400 Hourly
- Emergency Response Surcharge \$500 Hourly
- Environmental Processing Labor \$302 Hourly
- Oil Absorbant \$32.20 Per Container

- Transload

\$3,800 - \$5,500

“Rates listed are maximum rates; actual billing may vary based on complexity, hazard level, environmental conditions, and equipment required.”

RIDDLE’S 24 HOUR TOWING & LOCKOUT **LLC**

Invoice Definitions & Terms

Heavy Recovery Equipment

Heavy recovery equipment charges reflect the use of specialized units such as rotators and heavy-duty wreckers required to perform complex recovery operations. These charges include rigging, positioning, operation, and equipment utilization necessary to safely recover and transport damaged commercial vehicles under emergency conditions.

Support Equipment

Support equipment includes rollback units, skid steers, sweepers, and other auxiliary machinery required to assist in debris removal, load stabilization, roadway cleanup, and safe transport operations.

Specialized Labor & Technical Operations

This includes skilled labor required to perform advanced recovery tasks such as rigging, load stabilization, mechanical disassembly, air system repair, driveline removal, and other non-standard recovery procedures necessary due to the condition of the vehicle or cargo.

Environmental Response & Hazard Mitigation

Environmental Response includes the containment, control, and removal of hazardous substances such as diesel fuel, engine oil, coolant, and other fluids present on the roadway. This process involves absorbent application, mechanical processing using equipment, and removal of contaminated materials to restore safe driving conditions.

Environmental Processing Labor

Environmental Processing Labor includes the labor and equipment operation required to actively work absorbent materials into the roadway surface, break down petroleum contamination, and remove hazardous materials. This includes multiple applications, mechanical processing, and full removal of contaminated debris.

Waste / Debris Disposal

Charges associated with the collection, handling, transportation, and proper disposal of contaminated materials, debris, and damaged components generated during the recovery process.

Emergency Response Surcharge

Applied to incidents involving high-risk conditions such as interstate closures, bridge incidents, hazardous environments, night operations, or situations requiring immediate response to protect public safety and restore traffic flow.

Incident Management & Coordination

Incident Management & Coordination reflects the planning, command, and administrative oversight required to execute a complex recovery operation. This includes coordination with law enforcement and emergency responders, operational decision-making, documentation, communication, and post-incident processing including billing and reporting.

Fuel Surcharge

Fuel surcharge reflects the fluctuating cost of fuel associated with operating heavy recovery equipment, transport units, and support vehicles during the response and recovery process.

Portal-to-Portal Billing

Time billed from the moment units are dispatched until all equipment has returned to its designated location and is placed back into service. This includes travel time, on-scene operations, and post-incident transport.

Field Mechanical Operations:

Field Mechanical Operations include mechanical labor performed on-site to repair, modify, or disable components of a damaged vehicle in order to facilitate safe recovery and transport. This may include, but is not limited to, driveline removal, air system repair or bypass, fifth wheel release or adjustment, brake system manipulation, cutting or removal of damaged components, and other non-standard mechanical procedures required due to collision damage. These operations are performed under field conditions using specialized tools and techniques and are necessary when conventional towing or recovery methods are not possible.

General Terms

- All services are performed under emergency response conditions as requested by law enforcement or authorized parties.
- Charges are based on time, equipment utilization, labor, and operational complexity.
- Rates are consistent with industry standards for heavy-duty recovery operations.
- Payment is due upon receipt unless otherwise agreed in writing.
- Additional charges may apply for extended storage, transloading, or specialized services not included in the initial recovery.

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